

Indiana PASRR Provider Webinar

March 2024

Purpose



**Introduce LCAR
Changes for LOC
Submissions**



**Coming changes
impacting NFs**



**Important PASRR
Reminders**



Q&A

x Why are these changes occurring?

Indiana Family and Social Services Administration (FSSA) making multi-year reform of its long-term services and supports (LTSS) programs, PathWays for Aging

- Older adults 60 years of age and over
- In the community

Managed Long-Term Services and Supports (MLTSS) program, PathWays for Aging

During Phase 1 Maximus will provide:

- PASRR Level I and Level II
- NF Level of Care (LOC) determinations

During Phase 2 Maximus will provide:

- NF LOC Assessments & Reassessments/renewals
- HCBS Waiver LOC assessments
- Intake Counseling
- Medicaid Application Assistance
- Expanded Helpline Services

Goals of Transformation

FSSA's goals for these services include:

- Use of a strengths-based, person-centered approach
- Assurance of smooth transitions
- Completion of timely and accurate level of care determinations and handoffs



WHAT IS CHANGING?

- MCEs will begin submitting LOC screens for their members in the community
 - In AssessmentPro
 - Aged 60 and older
 - PathWays members
 - Maximus will complete all needed PASRR activity for this specific population
- Hospitals will submit LOC and PASRR Level I when the person is in the hospital going to NF
- NFs will submit LOC and PASRR Level I for their residents
- Annual LOC re-assessments for NF Residents enrolled in PathWays will begin July 1, 2024

ALL PASRR ACTIVITY MUST BE COMPLETE PRIOR TO NF ADMISSION

PASRR Reminders

X Turnaround Times

Activity	TAT
Level I – No PASRR Indicators	Instant
Level I – PASRR indicators with or without need for Categorical/Exemption	Up to 6 business hours
Level of Care	4 Calendar Days
Level II – DBR/Phone	Up to 7 calendar days from the referral of the Level I
Level II Onsite	Up to 7 calendar days from the referral of the Level I

ALL PASRR ACTIVITY MUST BE COMPLETE PRIOR TO NF ADMISSION

X Level I Helpful Hints

Status Changes

- Rule of thumb: if you need to modify the person's plan of care related to their behavioral health, submit a new Level I
- Conditions like insomnia, dementia, or other medical conditions do not need to be reported for a status change
- Consider increased behavioral symptoms that last more than a few days like:
 - Increased tearfulness
 - Change in appetite with no identified medical cause
 - Increased isolation
 - Decreased receptiveness to care assistance
 - Disengagement with treatment

Level of Care Helpful Hints

Only needed for persons with Medicaid/Medicaid pending or who will need a Level II

Maximus will ask for one if it isn't submitted at the same time as the Level I and is needed

X Level II Helpful Hints

On the Level I:

- Indicate who from your facility should be contacted if the person needs a Level II
 - Make sure they are aware
 - This speeds up scheduling the Level II
- Upload necessary documentation to speed the process
 - Psych eval
 - H&P
 - MAR
- Answer questions promptly
 - Psych history
 - Developmental history
 - Medical involvement

QUESTIONS?

Questions and corresponding answers gathered through webinars will be compiled into an FAQ resource and shared online